

GUESSTIMATE

April 2009



Note from the Editor

Well another month, another newsletter; this month we have some really exciting things going on for you ALL to be getting on to!!!

We have a new Team Member, Jordan Rawlinson, who has come to be a full time Resident Rep!!!

Also we have had elections and nearly all Projects have Project Reps; if you want to know who they are just ask a member of staff. We have had loads of consultation on things that matter to you—in particular SAFEGUARDING....

Now Then!!

As you may know this year is our 40th anniversary and to celebrate, the young people and our team are designing a wall mural to go up in all 3 Speak Ezy's. Firstly I'd like to thank all who took part, we cant wait to see the finished product!!! Now as this project has been rolled out in Sefton, I'd like to make those in Ellesmere Port and the Wirral aware that there will be a chance to personalise each mural to the specific borough.

So if you....

Like painting arts and crafts or;

Have any memories of events or construction/demolition or any big things that have happened in your area;

Or even would just like to get out of the projects and get involved

Then jot it down or contact me [0151-649-9718] and we'll put it on the design as soon as the project comes to your borough.

Finally I'd like to thank all residents and staff for making me feel welcome to the Association as I am really enjoying my job!

Tony

Hiya!

For those who don't know me I'm the new Resi Rep, Jordan Rawlinson and I'm 18 years old. I'm really settling into my new role and loving working with you all!

I'm going to work

really hard to make the Association a better place for you all to live.

Those of you that I have met, and have come to the sessions, you've all made me feel dead welcome as a new staff member so thank you. For those of you who haven't met me, keep your eyes peeled for some of the Resi Rep sessions and come along and get to know me better. Hope to see you soon.

Jordan



Resi Panel dates:

Thursday 30th April – Wirral Speak Ezy

Thursday 28th May – Sefton Speak Ezy



Team Green Dates:

Friday 10th April - Wirral Speak Ezy 1pm

Friday 24th April - Wirral Speak Ezy 1pm

Friday 8th May - Wirral Speak Ezy 1pm

FORUM HOUSING
— It's all about you —

Check out the Association's new website with a dedicated area for young people

www.forumhousing.co.uk

What Is Kidda'z?

In March 2009 the Residents' Panel and Resident Rep Team, alongside senior members of staff went to Barnstondale Recreational Centre for an overnight residential trip. 7 members of the Panel went in total and everybody had a quality time.

Nobody expected the trip to go as well as it did with a talk from Chris Allen, Chief Executive who explained to the Panel how important the Project Reps are within the Association.

The young people and staff members learned a lot about each other and how the Project Panel benefits residents throughout the Association.

The training was delivered by Peter Brandrick and was about positive thinking and NLP - Neuro Linguistic Programming.

The group also did activities such as wall climbing, night line, and team building. Thanks to all the Panel members for an excellent two days.

Chris O'Toole

Safeguarding Notes

Safeguarding is a subject people sometimes don't want to discuss but you need to know that our staff teams in Forum are dedicated to keeping you SAFE and we have given you the opportunity for you to tell us how you want that to happen.

You said.....

What else could be done in order to promote this information?

A card sized info sheet that opens out

Flyers

Poster

Confidential Phone line to services (e.g. Child Line)

Project Rep Promotion

Some individuals said they would feel comfortable doing it face to face due to the nature of the conversation and disclosure.

Building on relationships between residents and staff which is a continuous thing

A potential drop in for residents

Texting an initial issue and then have someone get back to you within 24 hours

However young people felt that some of the current methods work, such as having the right to access the Manager and accessing Head Office and speaking to someone face to face.

WE will be doing....

Additional methods of communicating disclosure, and introducing a confidential written process to make direct contact with the Safeguarding Officer

A series of easy to understand posters, flyers, that help young people not only understand the policies, but consider general safeguarding areas

The re-introduction of the 'credit' card with useful contact numbers and 'stay safe' information

More information for project representatives and a review of current training provided to both staff and residents.

We also will be doing further consultation with the Project Reps at the next Panel to make a 5 point document that everyone can remember.

If you have anything you would like to suggest, pass this on at your next Project Meeting to your Project Rep.

RESI REP TEAM



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